



Responsible Visitor Charter

Eight things you can do to help save the planet.

Here at the Hooked-on Group we are working hard to be as green and sustainable as possible, but we need your help. We can all reduce our impact on the environment by making choices. As a visitor you have a very important role to play in helping Newcastle and Whitley Bay conserve its natural assets and become a more sustainable destination.

Here are some ideas on how you can help at home or whilst you are visiting us.

1. **Conserve Energy** – reduce energy at home by switching off lights and closing windows if heating is on. The Energy Saving Trust provides information on what you can do at home.
2. **Give the car a rest** – Leave the car behind, if only for a day. Walk, cycle or use public transport. Our staff will happily provide you with advice.
3. **Shop Local** – Use local products, they give you a flavour of the real North East and help support local communities. We are fortunate to have some fantastic producers of food, drink and arts and crafts. Ask us about local markets or local and regional produce.
4. **Reduce, Reuse, Recycle** – Try to avoid overly packaged goods and say no to that extra carrier bag. You can also support us in our efforts to recycle – please ask staff for more details.
www.recyclenow.com
5. **Be Water Wise** – Water is a precious resource and should be used wisely. Turn off the tap when brushing your teeth at home and adhere to towel policies or other water saving initiatives.
6. **Respect nature** – Help us to look after the landscape and wildlife by not littering, guarding against fire and using footpaths and cycle-ways responsibly. Ensure you follow the Countryside Code
www.countrysideaccess.gov.uk
7. **Respect and conserve the local cultural heritage**- Visitors can contribute to the preservation of Blackfriars 13th-century friary by: Following designated pathways to protect fragile structures and avoid disturbing archaeological remains. Take care to prevent erosion and damage to the historic stonework. Learning about the site's history through guided tours, signage, or audio guides to better appreciate its significance and spread awareness.

Dobson & Parnell (Victorian Queen Street & Quayside, Newcastle)-Appreciate the Victorian heritage of Queen Street, one of Newcastle's most historic streets, lined with buildings designed by renowned architects John Dobson and William Parnell. Support the Quayside Market, a centuries-old tradition showcasing local artisans and producers. Learn about the industrial and maritime history of the Quayside, once the heart of Newcastle's trading industry, through restaurant storytelling and events.

Hinnies (Promenade, Whitley Bay)-Respect the coastal heritage by keeping the Whitley Bay promenade and beaches clean and litter-free. Support the town's rich seaside traditions, from fish and chips to local seafood, celebrating Whitley Bay's long-standing connection to the North Sea.

8. **Protect yourself and others** - Do not travel if you have COVID-19 symptoms or have been told to isolate. Observe physical distancing, wear a face covering when required. Regularly use hand sanitiser and wash your hands frequently.

9. **Green Tourism** - This is the go-to standard for sustainability, look out for the symbol and please support those businesses that are working to reduce their carbon footprint. The award is also open to tour operators, visitor attractions, activity providers, accommodation providers, restaurants, and other businesses. <http://www.green-tourism.com/>

And most importantly have a great time when you are here, we'd like you to come back!

And finally, if you feel there is anything else we could be doing to reduce our environmental impact please let us know [here](#)